ORCA Shipping Agency Company
شركة أوركا للتوكيلات الملاحية

Ref Number ORCA-REF-2026-0002

COMPANY PROFILE

ORCA SHIPPING AGENCY COMPANY

Your trusted partner for maritime and logistics solutions in Libya

A MARITIME GATEWAY TO TRUSTED SOLUTIONS

September 2026 Edition



01 INTRODUCTION

ORCA Shipping Agency Company was established with a firm belief that maritime transport and logistics are essential pillars of trade and economic development. Successful marine operations depend on precise planning, effective coordination, timely response, and consistent professional discipline.

ORCA delivers shipping agency services and supporting logistics solutions through a professional approach that combines local knowledge with modern working practices. Our focus is to create genuine value for clients and partners, support operational continuity, and protect stakeholder interests.

Our Ambition

To build a modern Libyan company distinguished by efficiency, flexibility, and the ability to turn maritime operational challenges into practical, measurable solutions, while serving as a dependable partner throughout planning, coordination, execution, and follow-up.

02

GENERAL MANAGER'S MESSAGE

It is my pleasure to welcome you to the corporate profile of ORCA Shipping Agency Company, an ambitious Libyan company established to provide shipping agency and supporting logistics services through a modern professional approach that places the client, safety, and operational accuracy at the centre of attention.

We believe that service quality begins with understanding client needs, develops through sound planning, effective coordination, and close follow-up, and is ultimately measured by results and mutual trust. We are therefore building a modern operational system that uses digital tools to accelerate information exchange, reduce delays, and provide clearer visibility across the service cycle.

Our ambition is for ORCA to become a trusted name and preferred partner in Libya's maritime and logistics sector through accountability, responsible delivery, continuous improvement, and long-term professional relationships that create shared value.

Abdalmonam AbogelaTaib Fahil Bomm
General Manager



03 WHO WE ARE

ORCA Shipping Agency Company is a Libyan limited liability company headquartered in Tripoli. The company conducts licensed shipping agency activities and provides structured professional services responsive to the requirements of vessels, ports, and stakeholders with clarity and efficiency.

Our Identity

A modern Libyan company combining local knowledge, operational discipline, and professional communication, while adopting digital solutions to improve the client experience and strengthen follow-up efficiency.

Structured Response	Accurate understanding of operational requests and timely, methodical handling.
Effective Coordination	Clear communication channels with ports, authorities, and service providers.

Reliable Information	Updates and reports that support monitoring and decision-making.
Professional Compliance	Respect for applicable regulations, safety requirements, quality, and client interests.

04 VISION, MISSION & STRATEGIC PURPOSE

Vision	To be among Libya’s trusted and preferred shipping agency and maritime logistics companies, recognised for professional excellence and operational efficiency.
Mission	To provide integrated maritime and logistics services characterised by efficiency, transparency, and reliability, creating sustainable value for clients and partners while supporting the flow of trade.
Strategic Purpose	To enable clients to manage maritime and logistics operations more efficiently through structured solutions that improve coordination, accelerate information flow, and support decision-making.

Our Promise

Clear communication, accountable execution, disciplined responsiveness, and continuous care for client interests within the applicable legal and professional framework.

05 OUR CORPORATE VALUES

Trust & Integrity	Honesty and clarity in our dealings, information, and commitments.
Safety & Responsibility	The safety of people, assets, and the environment is a working priority.
Client First	We listen, understand, and shape the service around actual needs.
Disciplined Speed	We respond promptly without compromising accuracy or compliance.
Teamwork	Integrated roles and effective coordination are fundamental to success.
Continuous Improvement	We review performance and continuously develop our tools and procedures.



06 OUR SERVICES

Shipping Agency	Coordination and follow-up of activities related to vessel arrival, stay, service, and departure, subject to the appointment scope and relevant authority requirements.
Port Formalities Support	Follow-up of required documentation and procedures to support smooth maritime operations.
Operational Coordination	Connecting clients, service providers, and relevant parties through a clear and organised communication channel.

Logistics Support	Organising logistics requirements associated with marine operations, subject to the appointment and applicable regulations.

Service Scope

The details of each service remain subject to the relevant contract or appointment order, as well as applicable laws, regulations, and competent authority procedures.



07 HOW WE WORK

01 | Understand	Define the service scope, relevant parties, and essential requirements.
02 | Plan & Coordinate	Establish a follow-up plan, communication channels, and clear responsibilities.
03 | Execute & Follow Up	Coordinate activities and keep the client informed of relevant developments.
04 | Verify & Close	Confirm completion of requirements and close the service in an organised manner.
05 | Report & Improve	Provide a summary when required and record future improvement opportunities.

08 WHY ORCA?

Local Understanding	Knowledge of the local operating context and stakeholder requirements.
Clear Point of Contact	Organised communication that reduces information fragmentation and supports faster follow-up.
Service Flexibility	Solutions adaptable to the work scope and the needs of each client.
Transparent Updates	Clear information and practical follow-up without unnecessary complexity.
Digital Orientation	Modern tools for organising documents, updates, and follow-up records.
Sustainable Value	A focus on efficiency, reduced waste, and long-term professional relationships.

Sectors We Support

- Oil, gas, and energy companies
- Ship operators and shipping lines
- Suppliers and exporters
- Marine contractors and service providers
- Industrial and commercial companies
- Entities requiring structured maritime logistics support



09 GOVERNANCE, QUALITY & RISK MANAGEMENT

ORCA adopts a practical approach to controlling work quality and protecting client interests while respecting applicable legal and professional requirements.

- Define work scope and responsibilities before execution.
- Control documents, correspondence records, and operational updates.
- Review sensitive requirements and confirm points of contact.
- Manage operational changes and developments in a structured manner.
- Escalate significant observations and risks in a timely manner.
- Protect confidential information and use it only for its professional purpose.
- Review performance and capture lessons and improvement opportunities.

10 LEGAL & CONTACT INFORMATION

Trade Name	ORCA Shipping Agency Company
Legal Form	Limited Liability Company
Licensed Activity	Shipping agency services
Commercial Registration	5705010202541758
Administrative Office	**Head Office:** Al-Andalus District, Tripoli, Libya **Branch Office:** Al-Zawiya City, Libya
Licence	Issued 31 August 2025 and valid until 30 August 2031

Contact ORCA

Channel	Details
Mobile	+218 93 441 1662
WhatsApp Business	+218 93 441 1662
Website	https://www.orcamarine-ly.com
Official Email	Info@orcamarine-ly.com
Microsoft Teams	Info@orcamarine-ly.com
LinkedIn	ORCA Shipping Agency Company
Facebook	ORCA Shipping Agency Company

ORCA Shipping Agency Company
شركة أوركا للتوكيلات الملاحية

